Subprocessors

Version of November 19, 2026

To provide the service, WYRLO relies on the providers below (those marked “Coming soon” are not used yet). For each one: its role, the data it processes, where it is processed and its data processing terms. The AI provider you designate for /v1/answer is not listed: it is not a subprocessor of WYRLO (see below).

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Vercel Supabase Resend Have I Been Pwned OVHcloud Mistral AI Stripe

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Vercel

Vercel data processing addendum

Privacy and GDPR: Vercel

Role

Hosting of the website, the developer space, the API address (api.wyrlo.io) and the remote MCP server.

Data concerned

No trace is analysed or stored at Vercel.

What passes through its functions: account data and credentials entered at sign-in or sign-up, the emails of invited people, the API key when it is created, and the traces displayed in the developer space (masked if masking is enabled).

Also passing through the API address route, without being stored: the content of calls (question, passages, answer, documents to index, API key) and the caller’s IP address, which is not forwarded to Supabase.

Function logs: kept for 1 day.

Processing location

Functions: cdg1 region (Paris). Static files: Vercel's global network. Vercel Inc., 440 N Barranca Avenue #4133, Covina, CA 91723, United States; transfers covered by standard contractual clauses (decision 2021/914), according to its data processing agreement.

Supabase

Supabase data processing addendum

Privacy and GDPR: Supabase

Role

Database, authentication and functions (verification API, zero-copy index, access and quote requests, improvement loop).

Data concerned

Accounts, organisations, invitations, access and quote requests, API keys (fingerprint and visible start of the key), saved AI provider keys (encrypted), traces (masked before storage if masking is enabled, which is the default), end clients, zero-copy index (positions, fingerprints and vectors, without text), improvement loop analyses, digital fingerprints of passages and security verdicts (without the text), AI service usage (tokens and cost, no text), activity log.

No automatic backups: the Supabase plan used today does not include them.

Processing location

Database and functions: eu-west-3 region (Paris); a request received in another region is rejected without being read.

Contracting entity: Supabase Pte. Ltd., 65 Chulia Street #38-02/03, OCBC Centre, Singapore 049513. Its contract mentions possible transfers to the United States and Singapore for some service data, covered by standard contractual clauses (decision 2021/914).

API calls (direct or through the api.wyrlo.io address) go through the network of Cloudflare, Supabase's provider, before reaching the functions in Paris. Its technical logs (7 days at most) are kept on its logging infrastructure, hosted by Google, whose storage location is not guaranteed to be in the European Union.

Resend

Resend data processing agreement

Role

Sending WYRLO emails: authentication and security emails (sign-up confirmation, sign-in link, password reset, address change, verification code, notices of a password, address or two-factor authentication change), invitations, welcome, access request confirmation and the single email when access opens, quote request emails, the weekly report (when it flags something, sent by default to the organisation's owner and to members who chose to receive it), quota warnings and, once they open, spending cap and end-of-trial warnings, sent to owners and administrators.

Data concerned

Recipient email address and email content. The weekly report contains only aggregated figures (score, change, number of fixes, number of missing topics) and a link to the developer space; no email contains any question, answer or document excerpt.

Processing location

Sent from the European Union (Ireland, eu-west-1 region); account data, including emails sent and their logs, stored in the United States, by Plus Five Five, Inc., the company that operates Resend, 2261 Market Street #5039, San Francisco, CA 94114, United States.

Transfers covered by the standard contractual clauses of its data processing agreement and by its certification under the EU–US Data Privacy Framework.

Have I Been Pwned

Have I Been Pwned privacy policy

Role

Checking for breached passwords (Pwned Passwords API) at sign-up and when changing a password, directly from your browser.

Data concerned

Only the first 5 characters of the password's SHA-1 hash are sent (k-anonymity); the password and its full hash never leave your browser. As with any web request,

the service receives the browser's IP address.
If the service is unavailable, sign-up or the change goes ahead normally.

Processing location

Superlative Enterprises Pty Ltd (Queensland, Australia); service delivered through Cloudflare's global network.

OVHcloud

OVH SAS data processing annex (PDF, in French)

Privacy and GDPR: OVHcloud

Role

Hosting of the wyrlo.io email mailboxes, including contact@wyrlo.io (support).

Data concerned

Messages exchanged with support (address, content and attachments), kept for 3 years after the last contact.

Processing location

France. OVH SAS, 2 rue Kellermann, 59100 Roubaix.

Mistral AI

Mistral AI data processing addendum

Privacy and GDPR: Mistral AI

Role

WYRLO's AI models, called through its European endpoint, always on texts masked by WYRLO (emails, phone numbers, IBANs…); names of people and companies are not masked before this sending. If this masking fails, nothing is sent to it.

Live verification of answers in French and English: the model checks that every statement in the answer appears in the passages (within a limited time; beyond that, or if it is unavailable, rule-based checks decide in French; in English, the answer goes through marked unverified unless a rule declines it). This verification can be turned off per organisation.

Drafting a cited answer with the model managed by WYRLO (/v1/answer, in preview), computing the vectors of the zero-copy index, and the help assistant's answers based on the help centre.

Background processing (improvement loop, at night): analysing failure groups (plain-language cause and proposed fix), vocabulary proposals, summary of missing topics, drafting the weekly report, checking a sample of answers already verified. The cost is counted in each organisation's AI budget; once the budget is reached, rule-based checks take over.

Coming, not open: reading scanned PDFs (OCR); the file would then be sent as is, since an image cannot be masked.

Data concerned

Live: the question, the answer and an excerpt of the passages (600 characters at most), after masking by WYRLO; for drafting, the masked question and passages; for the index, the masked text of the passages, which is not kept. No content sent or received is logged; WYRLO only keeps the verdict, the model name and the usage (tokens, cost), without any text.

At night: only masked traces and improvement loop analyses.

WYRLO's account at Mistral AI is set so that the data sent is not used to train its models. Retention period at Mistral AI: according to its terms (https://legal.mistral.ai/terms/data-processing-addendum).

Processing location

Mistral AI SAS, 15 rue des Halles, 75001 Paris, France, subject to the GDPR.

Calls through its European endpoint (api.eu.mistral.ai): data hosted in the European Union, with possible limited transfers to its own sub-processors outside the European Union and EFTA countries, according to its terms: https://legal.mistral.ai/terms/data-processing-addendum

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Stripe

Coming soon

Stripe terms

Privacy and GDPR: Stripe

Role

Payment of subscriptions and usage: payment pages, collection, payment method management, invoices and failed payments. Stripe also acts as an independent controller for fraud prevention and its regulatory obligations.

Data concerned

Billing data (name or company name, address, billing email, VAT number), payment method (the full card number is received only by Stripe), plan, billed usage, amounts and payment history. No trace data.

Processing location

Stripe Payments Europe, Limited (Ireland), for customers in the European Economic Area; US group, transfers covered according to its contract. Not yet used for real payments.

Customers are informed by email of any addition or replacement of a subprocessor at least 30 days in advance and may object, under the data processing agreement.

Transfers outside the European Union: Vercel (a US company), Resend (data stored in the United States) and Cloudflare (global network, for routing calls to Supabase), as well as Have I Been Pwned (Australia, through Cloudflare's network, which receives only a hash fragment and the IP address), may process data outside the European Union; Supabase mentions possible transfers to the United States and Singapore for some service data, and keeps its technical logs at Google with no guaranteed location in the European Union; Mistral AI mentions limited transfers to its own sub-processors outside the European Union and EFTA countries. According to these providers' contracts, these transfers are covered by the European Commission's standard contractual clauses and, for certified US companies, by the EU–US Data Privacy Framework. Have I Been Pwned, called directly by your browser, is bound to WYRLO by no contract: it only receives a hash fragment, which cannot reveal the password, and the browser's IP address. With /v1/answer and the model of your choice (OpenAI, Anthropic, Mistral

AI, Azure OpenAI or a compatible address), WYRLO passes the question and the passages, without masking, to the provider you designate, with your key: this provider acts under your own contract with it, under your responsibility, and may process the data outside the European Union.

See also the privacy policy and the data processing agreement. Questions about subprocessors: contact@wyrlo.io.