Subprocessors

Version of November 18, 2026

To provide the service, WYRLO relies on the providers below (those marked “Coming soon” are not used yet). For each one: its role, the data it processes, where it is processed and its data processing terms.

Contents

Vercel Supabase Resend Have I Been Pwned OVHcloud Mistral AI Stripe

Vercel

Vercel data processing addendum

Privacy and GDPR: Vercel

Role

The web interface and the API address (api.wyrlo.io) are hosted by Vercel.

Data concerned

No trace data is analysed or stored at Vercel.

What passes through its functions: account data and credentials entered at sign-in or sign-up, the emails of invited people, the API key when it is created, and the traces displayed in the customer workspace (masked if masking is enabled).

Also passing through the API address route, without being stored: the content of calls (question, passages, answer, API key) and the caller's IP address, which is not forwarded to Supabase.

Function logs: kept for 1 hour.

Processing location

Functions: cdg1 region (Paris). Static files: Vercel's global network. US company (Vercel Inc.); transfers covered by standard contractual clauses, according to its data processing addendum.

Supabase

Supabase data processing addendum

Privacy and GDPR: Supabase

Role

Database, authentication and functions (ingestion API, improvement loop).

Data concerned

Accounts, organisations, invitations, access requests, API keys (fingerprint and visible start of the key), traces (masked before storage if masking is enabled, which is the default), improvement loop analyses, digital fingerprints of passages and security verdicts (without the text, same retention as traces, counted from the

last time the passage was received), AI service consumption (tokens and cost, no text), activity log.
Daily backups, encrypted and kept for 7 days.

Processing location

Database and functions (ingestion API, access requests, improvement loop): eu-west-3 region (Paris); a request received in another region is refused without being read.

Contracting entity: Supabase Pte. Ltd. (Singapore). Its privacy notice mentions possible transfers to the United States and Singapore for some service data.

API calls (direct or through the api.wyrlo.io address) go through the network of Cloudflare, Supabase's provider, before reaching the functions in Paris. Its technical logs (7 days) are kept on its logging infrastructure, hosted by Google, whose storage location is not guaranteed to be in the European Union.

Resend

Resend data processing agreement

Role

Sending WYRLO emails: authentication and security emails (sign-up confirmation, sign-in link, password reset, address change, verification code, notices of a password, address or two-factor authentication change), the access request confirmation email and the single email when access opens, the weekly report, when it flags something, sent by default to the organisation's owner and to members who chose to receive it, and monthly cap warnings (80% and 100%) sent to owners and admins.

Data concerned

Recipient email address and email content. The weekly report contains only aggregated figures (score, change, number of fixes, number of missing topics) and a link to the dashboard; no email contains any question, answer or document excerpt.

Processing location

Sent from the European Union (Ireland, eu-west-1 region); account data, including emails sent and their logs, stored in the United States, by Resend, Inc.

(United States).
Transfers covered by the standard contractual clauses of its data processing agreement and by its certification under the EU–US Data Privacy Framework.

Have I Been Pwned

Have I Been Pwned privacy policy

Role

Checking for breached passwords (Pwned Passwords API) at sign-up and when changing a password, directly from your browser.

Data concerned

Only the first 5 characters of the password's SHA-1 hash are sent (k-anonymity); the password and its full hash never leave your browser. As with any web request, the service receives the browser's IP address.

If the service is unavailable, sign-up or the change goes ahead normally.

Processing location

Superlative Enterprises Pty Ltd (Queensland, Australia); service delivered through Cloudflare's global network.

OVHcloud

OVH SAS data processing annex (PDF, in French)

Privacy and GDPR: OVHcloud

Role

Hosting of the wyrlo.io email mailboxes, including contact@wyrlo.io (support).

Data concerned

Messages exchanged with support (address, content and attachments), kept for 3 years after the last contact.

Processing location

France. OVH SAS, 2 rue Kellermann, 59100 Roubaix.

Mistral AI

Mistral AI data processing addendum

Privacy and GDPR: Mistral AI

Role

Mistral AI checks live the question, the answer and an excerpt of the passages, after personal data has been masked by WYRLO (emails, phone numbers, IBANs…). Names of people and companies are not masked before this sending. If masking fails, nothing is sent to it. This check can be turned off per organisation.

Live check of answers in French and English: for each question in French or English, the model checks that every statement in the answer appears in the passages (within a limited time; beyond that, or if it is unavailable, rule-based checks decide in French; in English, the answer goes through marked unverified unless a rule declines it).

Background processing (improvement loop, at night): analysing failure groups (plain-language cause and proposed fix), vocabulary proposals for the customer's dictionary, summary of missing topics, drafting the weekly report, a check of a sample of French answers already verified live, checking a sample of non-English answers. The cost is counted in each organisation's AI budget; once the budget is reached, rule-based checks take over.

Computing the vectors of the no-copy index, on texts masked by WYRLO, which does not keep them.

Data concerned

Live (French and English answers): the question, the answer and an excerpt of the passages (600 characters at most), after masking by WYRLO; nothing is sent if masking fails. No content sent or received is logged; WYRLO only keeps the verdict, the model name and the usage (tokens, cost), without any text.

At night: only masked traces and improvement loop analyses.

Retention at Mistral AI: according to Mistral AI's terms (https://legal.mistral.ai/terms/data-processing-addendum).

Processing location

Mistral AI SAS, 15 rue des Halles, 75001 Paris, France, subject to the GDPR.

Calls through its European endpoint: inference in the European Union and EFTA countries; data hosted in the European Union by default, with possible limited

transfers to its own sub-processors outside this region, according to its terms: https://legal.mistral.ai/terms/data-processing-addendum

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Stripe

Coming soon

Stripe terms

Privacy and GDPR: Stripe

Role

Subscription payments: collection, payment method management, invoices and failed payments. Stripe also acts as an independent controller for fraud prevention and its regulatory obligations.

Data concerned

Billing data (name or company name, address, billing email, VAT number), payment method (the full card number is received only by Stripe), amounts and payment history. No trace data.

Processing location

Stripe Payments Europe, Ltd. (Ireland). Not used yet.

Customers are informed by email of any addition or replacement of a subprocessor at least 30 days in advance and may object, under the data processing agreement.

Transfers outside the European Union: Vercel (a US company), Resend (data stored in the United States) and Cloudflare (global network, for the anti-bot check and for routing calls to Supabase), as well as Have I Been Pwned (Australia, through Cloudflare's network, which receives only a hash fragment and the IP address), may process data outside the European Union; Supabase mentions possible transfers to the United States and Singapore for some service data, and keeps its technical logs at Google with no guaranteed location in the European Union; Mistral AI mentions possible limited transfers to its own sub-processors outside the

European Union and EFTA countries. According to these providers' contracts, these transfers are covered by the European Commission's standard contractual clauses and, for certified US companies, by the EU–US Data Privacy Framework. Have I Been Pwned, called directly by your browser, is bound to WYRLO by no contract: it only receives a hash fragment, which cannot reveal the password, and the browser's IP address.

See also the privacy policy and the data processing agreement. Questions about subprocessors: contact@wyrlo.io.